

Catamaran (formerly Catalyst Rx) Drug Program

Pharmacy Benefit Manager

Catamaran is the pharmacy benefit manager for the Plan's prescription drug program. Catamaran is responsible for:

- Managing the prescription drug mail order program,
- Negotiating with pharmaceutical manufacturers,
- Developing and maintaining a network of participating pharmacies,
- Developing a list of preferred drugs,
- Processing prescription claims from participating pharmacies, and
- Processing prescription claims when a participant files a paper claim.

Individual Prescription Drug Deductible

Before the Plan will pay any of the cost for prescription drugs, each participant must first satisfy a \$75.00 prescription drug deductible each calendar year.

Co-payment Amounts

See *Generic vs Brand Name Drugs* link below.

Identification Cards

For protection from identity theft, the enrollee's Social Security number is not on the medical insurance or prescription drug identification card. The medical insurance identification card includes important information and should be presented when receiving medical services or supplies. The prescription drug identification card should be presented when purchasing prescription drugs. These identification cards provide important addresses and phone numbers.

Mail Order Service

Plan participants can enjoy the convenience of home delivery by using Catamaran's mail order service provided in partnership with Walgreens Healthcare Plus. In order to participate in the mail order program, participants must register as a first time Walgreens mail service user. Registering with Walgreens Healthcare Plus will establish your health, allergy, and plan information. Go to www.walgreenshealth.com to register.

Specialty Medications

Catamaran has partnered with Walgreens Specialty Pharmacy to provide a dedicated specialty pharmacy program for participants who are receiving specialty medications. Through the Catamaran/Walgreens program, participants will enjoy increased convenience through the availability of specialty prescription pickup at more than 4,000 retail Walgreens stores, at the physician's office, or via home delivery mail service. The participant will pay the preferred 48 brand co-pay for each 30 day supply subject to the applicable deductible. For additional information, please contact 1-888-782-8443.

Diabetic Sense

To help meet the needs of members with diabetes, Catamaran offers the **Diabetic Sense** program. To enroll or learn more, please contact Diabetic Sense at 1-877-852-3512.

Links

- [Generic vs. Brand Name Drugs](#)
- [How to File a Claim](#)

Contact Information

Catamaran Customer Service

Available 24 hours a day, 7 days a week to provide assistance to Plan participants. If a participant should experience a problem having a prescription filled or have a question regarding coverage, he/she may contact Catamaran at: 1-866-757-7839.

Catamaran Pharmacy Benefit Manager

Direct Member Reimbursement

P.O. Box 1069

Rockville, MD 20849-1069

Phone

1-866-757-7839

Website

www.catamaranrx.com

Pharmacy Mail Order Program

Walgreens Mail Service

P.O. Box 29061

Phoenix, AZ 85038-9061

Precertification (for certain procedures and case management)

CareAllies-

(Precertification)

1-800-523-8739

SMART STEPS Program for Diabetics 1-800-523-8739